



## Produbanco Installs First DN Series™ in Latin America

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**QUITO, Ecuador and NORTH CANTON, Ohio** – Diebold Nixdorf (NYSE: DBD), a global leader in driving connected commerce for the banking and retail industries, is expanding its 15-year partnership with Produbanco, one of the largest financial institutions in the region, with the first installation of [DN Series™](#) ATMs in Latin America.



The DN Series is a holistic, digitally-connected line of self-service banking solutions built upon a software and services-driven model. Nearly 70 new units will be added to Produbanco's network, advancing its operational efficiency and making Diebold Nixdorf its sole provider of ATM systems and software.

From a sustainability perspective, the DN Series is designed to reduce Produbanco's environmental impact and reflects the bank's commitment to the environment.

To optimize cash handling, Produbanco is utilizing the **cash recycling capability**, which is an integral part of the DN Series' design. The ATMs can securely and accurately accept, validate, store and recirculate cash, which increases efficiency and reduces the frequency that cash-in-transit companies are needed to refill machines, thereby minimizing carbon emissions.

The DN Series provides Produbanco with a number of additional benefits.

- This latest technology offers the smallest footprint in the industry, which utilizes less power consumption.
- [DN AllConnect Services<sup>SM</sup>](#) enables the bank's self-service fleet to achieve high reliability for optimal consumer satisfaction.
- Security is maximized through premium anti-skimming options, encrypted communication protocols and rapid response services. Nearly half of the bank's ATMs will feature Diebold Nixdorf's [ActivEdge™ card reader](#), which combats fraud by requiring the card to be inserted long-edge first, making it impossible for all known skimming technology to capture the card's information.

**Jose Ricaurte, vice president, Retail Banking at Produbanco said:** "Integrating the DN Series into our branches is a natural step towards the future of banking. Diebold Nixdorf is a trusted and dependable partner that helps lead us further into banking innovation and supports our strategy to grow our self-service footprint. We are thrilled to be the first financial institution in Latin America to provide this advanced solution to our customers."

**Octavio Marquez, Diebold Nixdorf's senior vice president and managing director of Banking, Americas, said:** "Industry demands have

required banks to re-think their digital strategy and integrate with the right technology to support it. The DN Series is a combination of software, hardware and services that gives banks like Produbanco a physical channel solution that grows with their digital strategy. We are excited to continue our long-standing relationship with Produbanco by helping them expand their footprint in Latin America.”

The DN Series will be added to Produbanco’s self-service network over the next few months.

#### **About Produbanco - Promerica Group**

Produbanco is a bank with vast experience and a wide product and services portfolio created to efficiently serve the corporate, business, SME, and people sectors. It has a multidisciplinary team of employees committed to quality of service for its customers. It has received several local and international awards that confirm its prestige, including: “The Most Respected Financial Institution of Ecuador” (2018), *CEE, Ecuadorian Business Committee*; *Ekos Customer Satisfaction Index* highlighted Produbanco with first place in customer service (2017-2018); The international magazine *Global Finance*, recognized it for the third consecutive year as “Best Bank Ecuador” (2017-2019); *The Banker* magazine of the English group *Financial Times*, awarded it for the tenth time the “Bank of the Year Ecuador” award (2002, 2007, 2009-2015, 2017); the English magazine *International Banker* awarded it the distinctions as “Best Innovation in Retail Banking Ecuador” (2017-2018) and “Customer Service Provider of the Year South America” (2019); The *European* magazine highlighted it as “Bank of the Year Ecuador” (2017-2018); *Capital Finance International* granted it recognition for the third consecutive year as “Best Bank Governance Ecuador (2017-2019). Produbanco is worthy of the AAA risk rating granted by the *PCR* rating agency - *Pacific Credit Ratings*, and AAA- by *BankWatch Ratings*.

#### **About Diebold Nixdorf**

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce. We automate, digitize and transform the way people bank and shop. As a partner to the majority of the world’s top 100 financial institutions and top 25 global retailers, our integrated solutions connect digital and physical channels conveniently, securely and efficiently for millions of consumers each day. The company has a presence in more than 100 countries with approximately 23,000 employees worldwide. Visit [www.DieboldNixdorf.com](http://www.DieboldNixdorf.com) for more information.

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