



Diebold Nixdorf Enhances VyStar Credit Union's Member Experience with a New ATM Fleet Delivering Improved Software and Self-Service Capabilities

July 22, 2019

Upgrades provide more services to members while ensuring fleet meets PCI compliance

JACKSONVILLE, Fla. and NORTH CANTON, Ohio – Diebold Nixdorf (NYSE: DBD), a global leader in driving connected commerce for the banking and retail industries, announced today that it will upgrade VyStar Credit Union's entire ATM network. The expanded partnership, covering 66 branches and the replacement of more than 250 ATMs, ensures VyStar can offer market-leading solutions to its members while providing increased flexibility, implementing future upgrades and significantly improving its ability to respond to future member needs.

By deploying [Vynamic™ Connection Points](#) software, the credit union will bring advanced functionality to VyStar touchpoints throughout northern and central Florida that include:

- Mobile device integration, the ability to offer selected bill mix for withdrawals, email and text receipts, and improved transaction capabilities.
- Improved branding, personalization and overall member experience as well as an easy migration path to Windows® 10 to support compliance requirements ahead of the PCI deadline.
- Maintenance and management of the ATMs that will be streamlined through a single point of access, making it easier than ever to upgrade, control and secure VyStar's entire ATM fleet.
- Improved lighting and displays on ATMs as well as onscreen capabilities to ensure the VyStar brand is prominently presented.

Chad Meadows, VyStar's chief operating officer, said: "Diebold Nixdorf has been a trusted, strategic partner of VyStar for more than 40 years and provides us with the latest technology backed by unmatched strategic counsel and industry expertise. We're proud to work with them to deliver an expanding suite of financial services and products that help our members take charge of their financial future."

Melissa Thomas, VyStar's senior vice president of Operations and Payments, said: "Our ATM network is a vital delivery channel for our members. These software and hardware upgrades will keep us at the forefront of self-service trends and position us to continue expanding our service offerings in the years ahead."

Octavio Marquez, Diebold Nixdorf's senior vice president and managing director, Banking Americas, said: "The fast-approaching PCI DSS deadline is driving a need in the industry for providers that can quickly upgrade systems to meet the new compliance standards. Diebold Nixdorf's partners rely on us to go a step beyond: blending our extensive experience in compliance solutions with unmatched capabilities in self-service technology, mobile integration, advanced hardware, business consulting and fleet management for financial institutions. This upgrade will help VyStar continue to be a leader in financial services in the communities it serves, and we couldn't be more proud to continue our 40 year partnership with them." The full suite of VyStar's upgrades is expected to be completed by the end of the year.

About VyStar Credit Union

VyStar Credit Union is the largest credit union headquartered in Northeast Florida. VyStar now serves over 660,000 members, with assets totaling more than \$8.6 billion. VyStar membership is open to everyone who lives or works in the 49 contiguous counties of Central to North Florida and the Southeast Georgia counties of Camden, Charlton, Glynn and Ware.

About Diebold Nixdorf

Diebold Nixdorf, Incorporated (NYSE: DBD) is a world leader in enabling connected commerce. We automate, digitize and transform the way people bank and shop. As a partner to the majority of the world's top 100 financial institutions and top 25 global retailers, our integrated solutions connect digital and physical channels conveniently, securely and efficiently for millions of consumers each day. The company has a presence in more than 100 countries with approximately 23,000 employees worldwide. Visit www.DieboldNixdorf.com for more information.

Twitter: [@DieboldNixdorf](https://twitter.com/DieboldNixdorf)

LinkedIn: www.linkedin.com/company/diebold

Facebook: www.facebook.com/DieboldNixdorf

YouTube: www.youtube.com/dieboldnixdorf